

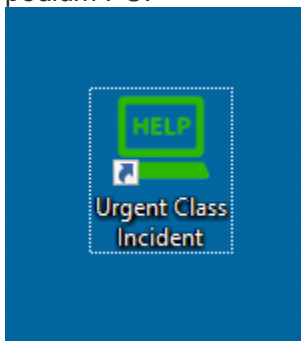
Faculty Urgent Classroom Request

Faculty members are now able to submit an urgent classroom request right from their classroom Crestron panel, podium PC, or from their mobile device. If you are experiencing trouble in your classroom and you require immediate assistance, you can use one of the options below to request immediate assistance. A technician will respond within 15 minutes during regular business hours.

- **Option #1:** Click on the “Help” button on the Crestron panel after powering on the system:



- **Option #2:** Click on the "Urgent Classroom Request" icon located on the desktop of every podium PC:



- **Option #3:** If for any reason the podium PC is not functional and you cannot reach the icon, you can submit the same request from any mobile device or computer by going to <https://helpdesk.broward.edu>, clicking on:
 - I am an Employee.
 - Classroom Technology Support.
 - Report an Urgent Classroom Issue.
 - Report Issue button on the right-hand side of the screen.